Course Experience Survey
Semester 2, 2010
Higher Education

College: BUS
School: Graduate School of Business and Law

Age: Hours studying for course: Full time: 495
20 or less 16 0-2 130
21-24 274 3-4 271
25-34 359 5-6 181
35-44 122 7-10 117
45 or over 37 11 or more 98

Local: 484
Part time: 316
International: 306

Responses as at 26 Nov 10
Surveys Completed: 884

SUMMARY

Percentage Agree\(^a\) for Survey Questions

<table>
<thead>
<tr>
<th>Question</th>
<th>% agree</th>
</tr>
</thead>
<tbody>
<tr>
<td>Question 1</td>
<td>77%</td>
</tr>
<tr>
<td>Question 2</td>
<td>73%</td>
</tr>
<tr>
<td>Question 3</td>
<td>72%</td>
</tr>
<tr>
<td>Question 4(^b)</td>
<td>74%</td>
</tr>
<tr>
<td>Question 5(^b)</td>
<td>71%</td>
</tr>
<tr>
<td>Question 6</td>
<td>64%</td>
</tr>
<tr>
<td>Question 7</td>
<td>77%</td>
</tr>
<tr>
<td>Question 8</td>
<td>71%</td>
</tr>
<tr>
<td>Question 9(^b)</td>
<td>71%</td>
</tr>
<tr>
<td>Question 10</td>
<td>64%</td>
</tr>
<tr>
<td>Question 11</td>
<td>71%</td>
</tr>
<tr>
<td>Question 12</td>
<td>63%</td>
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<tr>
<td>Question 13</td>
<td>55%</td>
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<td>Question 14</td>
<td>80%</td>
</tr>
<tr>
<td>Question 15</td>
<td>76%</td>
</tr>
<tr>
<td>Question 16</td>
<td>66%</td>
</tr>
<tr>
<td>Question 17(^b)</td>
<td>73%</td>
</tr>
<tr>
<td>Question 18</td>
<td>76%</td>
</tr>
<tr>
<td>Question 19(^b)</td>
<td>65%</td>
</tr>
<tr>
<td>Question 20(^b)</td>
<td>65%</td>
</tr>
<tr>
<td>Question 21</td>
<td>72%</td>
</tr>
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</table>

Good Teaching Scale (GTS) percent agree: 69.9
GTS Mean: 3.88

Overall Satisfaction Index (OSI) percent agree: 71.5%

\(^a\) Percentage agree is the total number of students who "agree" or "strongly agree" as a percentage of total responses
\(^b\) Items comprising the GTS

Note:
- Mean calculation excludes "not applicable" score
- Responses for survey items for School and College will be available for comparison purposes at: www.rmit.edu.au/ssc
- For further information about this report, or other RMIT surveys, contact the Survey Services Centre at: surveys@rmit.edu.au

Page 1 of 3
1. The learning objectives in this course are clear to me.

<table>
<thead>
<tr>
<th>Agreement Level</th>
<th>Number</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Strongly Disagree</td>
<td>16</td>
<td>2%</td>
</tr>
<tr>
<td>Disagree</td>
<td>52</td>
<td>6%</td>
</tr>
<tr>
<td>Neutral</td>
<td>135</td>
<td>15%</td>
</tr>
<tr>
<td>Agree</td>
<td>399</td>
<td>45%</td>
</tr>
<tr>
<td>Strongly Agree</td>
<td>277</td>
<td>32%</td>
</tr>
<tr>
<td>Total</td>
<td>879</td>
<td>Mean: 4.0</td>
</tr>
</tbody>
</table>

2. I am learning what I expected to in this course.

<table>
<thead>
<tr>
<th>Agreement Level</th>
<th>Number</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Strongly Disagree</td>
<td>15</td>
<td>2%</td>
</tr>
<tr>
<td>Disagree</td>
<td>81</td>
<td>9%</td>
</tr>
<tr>
<td>Neutral</td>
<td>142</td>
<td>16%</td>
</tr>
<tr>
<td>Agree</td>
<td>377</td>
<td>43%</td>
</tr>
<tr>
<td>Strongly Agree</td>
<td>256</td>
<td>29%</td>
</tr>
<tr>
<td>Total</td>
<td>871</td>
<td>Mean: 3.9</td>
</tr>
</tbody>
</table>

3. This course is well organized.

<table>
<thead>
<tr>
<th>Agreement Level</th>
<th>Number</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Strongly Disagree</td>
<td>22</td>
<td>3%</td>
</tr>
<tr>
<td>Disagree</td>
<td>62</td>
<td>7%</td>
</tr>
<tr>
<td>Neutral</td>
<td>156</td>
<td>18%</td>
</tr>
<tr>
<td>Agree</td>
<td>365</td>
<td>42%</td>
</tr>
<tr>
<td>Strongly Agree</td>
<td>267</td>
<td>31%</td>
</tr>
<tr>
<td>Total</td>
<td>872</td>
<td>Mean: 3.9</td>
</tr>
</tbody>
</table>

4. The teaching staff are extremely good at explaining things.

<table>
<thead>
<tr>
<th>Agreement Level</th>
<th>Number</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Strongly Disagree</td>
<td>27</td>
<td>3%</td>
</tr>
<tr>
<td>Disagree</td>
<td>70</td>
<td>8%</td>
</tr>
<tr>
<td>Neutral</td>
<td>126</td>
<td>14%</td>
</tr>
<tr>
<td>Agree</td>
<td>299</td>
<td>34%</td>
</tr>
<tr>
<td>Strongly Agree</td>
<td>352</td>
<td>40%</td>
</tr>
<tr>
<td>Total</td>
<td>874</td>
<td>Mean: 4.0</td>
</tr>
</tbody>
</table>

5. The teaching staff normally give me helpful feedback on how I am going in this course.

<table>
<thead>
<tr>
<th>Agreement Level</th>
<th>Number</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Strongly Disagree</td>
<td>24</td>
<td>3%</td>
</tr>
<tr>
<td>Disagree</td>
<td>81</td>
<td>9%</td>
</tr>
<tr>
<td>Neutral</td>
<td>149</td>
<td>17%</td>
</tr>
<tr>
<td>Agree</td>
<td>302</td>
<td>35%</td>
</tr>
<tr>
<td>Strongly Agree</td>
<td>313</td>
<td>36%</td>
</tr>
<tr>
<td>Total</td>
<td>869</td>
<td>Mean: 3.9</td>
</tr>
</tbody>
</table>

6. This course contributes to my confidence in tackling unfamiliar problems.

<table>
<thead>
<tr>
<th>Agreement Level</th>
<th>Number</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
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<td>24</td>
<td>3%</td>
</tr>
<tr>
<td>Disagree</td>
<td>99</td>
<td>11%</td>
</tr>
<tr>
<td>Neutral</td>
<td>191</td>
<td>22%</td>
</tr>
<tr>
<td>Agree</td>
<td>365</td>
<td>42%</td>
</tr>
<tr>
<td>Strongly Agree</td>
<td>192</td>
<td>22%</td>
</tr>
<tr>
<td>Total</td>
<td>871</td>
<td>Mean: 3.7</td>
</tr>
</tbody>
</table>

7. Assessment tasks in this course require me to demonstrate what I am learning.

<table>
<thead>
<tr>
<th>Agreement Level</th>
<th>Number</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
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<td>18</td>
<td>2%</td>
</tr>
<tr>
<td>Disagree</td>
<td>54</td>
<td>6%</td>
</tr>
<tr>
<td>Neutral</td>
<td>133</td>
<td>15%</td>
</tr>
<tr>
<td>Agree</td>
<td>380</td>
<td>43%</td>
</tr>
<tr>
<td>Strongly Agree</td>
<td>294</td>
<td>33%</td>
</tr>
<tr>
<td>Total</td>
<td>879</td>
<td>Mean: 4.0</td>
</tr>
</tbody>
</table>

8. The amount of work required in this course is about right.

<table>
<thead>
<tr>
<th>Agreement Level</th>
<th>Number</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Strongly Disagree</td>
<td>26</td>
<td>3%</td>
</tr>
<tr>
<td>Disagree</td>
<td>69</td>
<td>8%</td>
</tr>
<tr>
<td>Neutral</td>
<td>156</td>
<td>18%</td>
</tr>
<tr>
<td>Agree</td>
<td>409</td>
<td>47%</td>
</tr>
<tr>
<td>Strongly Agree</td>
<td>216</td>
<td>25%</td>
</tr>
<tr>
<td>Total</td>
<td>876</td>
<td>Mean: 3.8</td>
</tr>
</tbody>
</table>

9. The teaching staff in this course motivate me to do my best work.

<table>
<thead>
<tr>
<th>Agreement Level</th>
<th>Number</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
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<td>3%</td>
</tr>
<tr>
<td>Disagree</td>
<td>82</td>
<td>9%</td>
</tr>
<tr>
<td>Neutral</td>
<td>150</td>
<td>17%</td>
</tr>
<tr>
<td>Agree</td>
<td>330</td>
<td>38%</td>
</tr>
<tr>
<td>Strongly Agree</td>
<td>289</td>
<td>33%</td>
</tr>
<tr>
<td>Total</td>
<td>875</td>
<td>Mean: 3.9</td>
</tr>
</tbody>
</table>

10. I enjoy doing the work for this course.

<table>
<thead>
<tr>
<th>Agreement Level</th>
<th>Number</th>
<th>Percentage</th>
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</thead>
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<td>40</td>
<td>5%</td>
</tr>
<tr>
<td>Disagree</td>
<td>86</td>
<td>10%</td>
</tr>
<tr>
<td>Neutral</td>
<td>191</td>
<td>22%</td>
</tr>
<tr>
<td>Agree</td>
<td>329</td>
<td>38%</td>
</tr>
<tr>
<td>Strongly Agree</td>
<td>227</td>
<td>26%</td>
</tr>
<tr>
<td>Total</td>
<td>873</td>
<td>Mean: 3.7</td>
</tr>
</tbody>
</table>

11. I find the learning resources for this course useful (e.g., notes, handouts, books, readings and audio-visual materials).

<table>
<thead>
<tr>
<th>Agreement Level</th>
<th>Number</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Strongly Disagree</td>
<td>17</td>
<td>2%</td>
</tr>
<tr>
<td>Disagree</td>
<td>70</td>
<td>8%</td>
</tr>
<tr>
<td>Neutral</td>
<td>168</td>
<td>19%</td>
</tr>
<tr>
<td>Agree</td>
<td>378</td>
<td>43%</td>
</tr>
<tr>
<td>Strongly Agree</td>
<td>243</td>
<td>28%</td>
</tr>
<tr>
<td>Total</td>
<td>876</td>
<td>Mean: 3.9</td>
</tr>
</tbody>
</table>

12. The web-based (online) materials in this course are effective in assisting my learning.

<table>
<thead>
<tr>
<th>Agreement Level</th>
<th>Number</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Strongly Disagree</td>
<td>20</td>
<td>2%</td>
</tr>
<tr>
<td>Disagree</td>
<td>74</td>
<td>9%</td>
</tr>
<tr>
<td>Neutral</td>
<td>189</td>
<td>22%</td>
</tr>
<tr>
<td>Agree</td>
<td>305</td>
<td>36%</td>
</tr>
<tr>
<td>Strongly Agree</td>
<td>184</td>
<td>22%</td>
</tr>
<tr>
<td>Not applicable</td>
<td>83</td>
<td>10%</td>
</tr>
<tr>
<td>Total</td>
<td>855</td>
<td>Mean*: 3.7</td>
</tr>
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</table>
13. There is effective use of other computer-based teaching materials in this course.

<table>
<thead>
<tr>
<th></th>
<th>No.</th>
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<tbody>
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<td>Strongly Disagree</td>
<td>24</td>
<td>3%</td>
</tr>
<tr>
<td>2</td>
<td>78</td>
<td>9%</td>
</tr>
<tr>
<td>3</td>
<td>201</td>
<td>24%</td>
</tr>
<tr>
<td>4</td>
<td>229</td>
<td>27%</td>
</tr>
<tr>
<td>5 Strongly Agree</td>
<td>143</td>
<td>17%</td>
</tr>
<tr>
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<td>175</td>
<td>21%</td>
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<tr>
<td>Total</td>
<td>850</td>
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</table>

Mean: 3.6

14. The facilities (such as classrooms, lecture theatres, studios, labs, workshops) are adequate for this course.

<table>
<thead>
<tr>
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</thead>
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<td>13</td>
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<td>41</td>
<td>5%</td>
</tr>
<tr>
<td>3</td>
<td>124</td>
<td>14%</td>
</tr>
<tr>
<td>4</td>
<td>393</td>
<td>45%</td>
</tr>
<tr>
<td>5 Strongly Agree</td>
<td>304</td>
<td>35%</td>
</tr>
<tr>
<td>Total</td>
<td>875</td>
<td></td>
</tr>
</tbody>
</table>

Mean: 4.1

15. I feel I can actively participate in my classes.

<table>
<thead>
<tr>
<th></th>
<th>No.</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Strongly Disagree</td>
<td>18</td>
<td>2%</td>
</tr>
<tr>
<td>2</td>
<td>64</td>
<td>7%</td>
</tr>
<tr>
<td>3</td>
<td>124</td>
<td>14%</td>
</tr>
<tr>
<td>4</td>
<td>353</td>
<td>40%</td>
</tr>
<tr>
<td>5 Strongly Agree</td>
<td>317</td>
<td>36%</td>
</tr>
<tr>
<td>Total</td>
<td>876</td>
<td></td>
</tr>
</tbody>
</table>

Mean: 4.0

16. There is a good balance between theory and practice.

<table>
<thead>
<tr>
<th></th>
<th>No.</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
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<td>1%</td>
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<td>98</td>
<td>11%</td>
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<td>3</td>
<td>185</td>
<td>21%</td>
</tr>
<tr>
<td>4</td>
<td>373</td>
<td>43%</td>
</tr>
<tr>
<td>5 Strongly Agree</td>
<td>203</td>
<td>23%</td>
</tr>
<tr>
<td>Total</td>
<td>872</td>
<td></td>
</tr>
</tbody>
</table>

Mean: 3.8

17. The teaching staff work hard to make this course interesting.

<table>
<thead>
<tr>
<th></th>
<th>No.</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
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<td>35</td>
<td>4%</td>
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<tr>
<td>2</td>
<td>68</td>
<td>8%</td>
</tr>
<tr>
<td>3</td>
<td>130</td>
<td>15%</td>
</tr>
<tr>
<td>4</td>
<td>306</td>
<td>35%</td>
</tr>
<tr>
<td>5 Strongly Agree</td>
<td>337</td>
<td>38%</td>
</tr>
<tr>
<td>Total</td>
<td>876</td>
<td></td>
</tr>
</tbody>
</table>

Mean: 4.0

18. I can see how I'll be able to use what I am learning in this course in my career.

<table>
<thead>
<tr>
<th></th>
<th>No.</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
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</tr>
<tr>
<td>2</td>
<td>56</td>
<td>6%</td>
</tr>
<tr>
<td>3</td>
<td>137</td>
<td>16%</td>
</tr>
<tr>
<td>4</td>
<td>353</td>
<td>40%</td>
</tr>
<tr>
<td>5 Strongly Agree</td>
<td>313</td>
<td>36%</td>
</tr>
<tr>
<td>Total</td>
<td>876</td>
<td></td>
</tr>
</tbody>
</table>

Mean: 4.0

19. The staff make a real effort to understand difficulties I might be having with my work.

<table>
<thead>
<tr>
<th></th>
<th>No.</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Strongly Disagree</td>
<td>34</td>
<td>4%</td>
</tr>
<tr>
<td>2</td>
<td>81</td>
<td>9%</td>
</tr>
<tr>
<td>3</td>
<td>188</td>
<td>22%</td>
</tr>
<tr>
<td>4</td>
<td>329</td>
<td>38%</td>
</tr>
<tr>
<td>5 Strongly Agree</td>
<td>237</td>
<td>27%</td>
</tr>
<tr>
<td>Total</td>
<td>869</td>
<td></td>
</tr>
</tbody>
</table>

Mean: 3.8

20. The staff put a lot of time into commenting on my work.

<table>
<thead>
<tr>
<th></th>
<th>No.</th>
<th>Percentage</th>
</tr>
</thead>
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<tr>
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<td>28</td>
<td>3%</td>
</tr>
<tr>
<td>2</td>
<td>72</td>
<td>8%</td>
</tr>
<tr>
<td>3</td>
<td>205</td>
<td>24%</td>
</tr>
<tr>
<td>4</td>
<td>339</td>
<td>39%</td>
</tr>
<tr>
<td>5 Strongly Agree</td>
<td>224</td>
<td>26%</td>
</tr>
<tr>
<td>Total</td>
<td>868</td>
<td></td>
</tr>
</tbody>
</table>

Mean: 4.1

21. Overall, I am satisfied with the quality of this course.

<table>
<thead>
<tr>
<th></th>
<th>No.</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Strongly Disagree</td>
<td>29</td>
<td>3%</td>
</tr>
<tr>
<td>2</td>
<td>58</td>
<td>7%</td>
</tr>
<tr>
<td>3</td>
<td>161</td>
<td>18%</td>
</tr>
<tr>
<td>4</td>
<td>372</td>
<td>43%</td>
</tr>
<tr>
<td>5 Strongly Agree</td>
<td>251</td>
<td>29%</td>
</tr>
<tr>
<td>Total</td>
<td>871</td>
<td></td>
</tr>
</tbody>
</table>

Mean: 3.9

For further information about this report, or other RMIT surveys, contact the Survey Services Centre at: surveys@rmit.edu.au