### Demographics (% of total sample size)

<table>
<thead>
<tr>
<th>Commencement Year</th>
<th>Age</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pre 2006</td>
<td>2</td>
<td>Brunswick 11%</td>
</tr>
<tr>
<td>2006</td>
<td>0</td>
<td>Bundoora East 0%</td>
</tr>
<tr>
<td>2007</td>
<td>0</td>
<td>Bundoora West 0%</td>
</tr>
<tr>
<td>2008</td>
<td>0</td>
<td>City          89%</td>
</tr>
<tr>
<td>2009</td>
<td>1</td>
<td>City-Tivoli 0%</td>
</tr>
<tr>
<td>2010</td>
<td>0</td>
<td>Distance 0%</td>
</tr>
<tr>
<td>2011</td>
<td>6</td>
<td>Workplace 0%</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Other 0%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Program Type</th>
<th>Attendance Type</th>
<th>LOTE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Master by Research</td>
<td>Full Time 78%</td>
<td>Yes 22%</td>
</tr>
<tr>
<td>Doctorate by Research</td>
<td>Part Time 22%</td>
<td>No 78%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Citizenship</th>
<th>Gender</th>
<th>Rural Relocate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Australian</td>
<td>Male 44%</td>
<td>Yes 0%</td>
</tr>
<tr>
<td>International Onshore</td>
<td>Female 56%</td>
<td>No 100%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Milestones</th>
<th>Main Funds Source</th>
</tr>
</thead>
<tbody>
<tr>
<td>Confirmation of Candidature 67%</td>
<td>Employment 11%</td>
</tr>
<tr>
<td>Completion Seminar 22%</td>
<td>Cadetship 0%</td>
</tr>
<tr>
<td></td>
<td>Family 22%</td>
</tr>
<tr>
<td></td>
<td>AusAid/IDP 0%</td>
</tr>
<tr>
<td></td>
<td>Home Government 0%</td>
</tr>
<tr>
<td></td>
<td>Scholarship 44%</td>
</tr>
<tr>
<td>Employment</td>
<td>Loan 0%</td>
</tr>
<tr>
<td>Part Time (1-14 hrs) 56%</td>
<td>Savings 11%</td>
</tr>
<tr>
<td>Part Time (15-20 hrs) 11%</td>
<td></td>
</tr>
<tr>
<td>Part Time (21-34 hrs) 0%</td>
<td></td>
</tr>
<tr>
<td>Full Time (35+ hrs) 0%</td>
<td></td>
</tr>
<tr>
<td>Not at all            33%</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Snapshot Scales 2011</th>
</tr>
</thead>
<tbody>
<tr>
<td>Good Teaching Scale 59.6%</td>
</tr>
<tr>
<td>Generic Skills Scale 51.9%</td>
</tr>
<tr>
<td>Overall Satisfaction 44.4%</td>
</tr>
</tbody>
</table>
### Good Teaching Scale

<table>
<thead>
<tr>
<th>Question</th>
<th>% AGREE</th>
<th>Strongly Disagree</th>
<th>Strongly Agree</th>
<th>No. of Students</th>
</tr>
</thead>
<tbody>
<tr>
<td>3. My supervisor(s) motivated me to do my best work</td>
<td>59.6%</td>
<td>11%</td>
<td>11%</td>
<td>67%</td>
</tr>
<tr>
<td>7. My supervisor(s) puts a lot of time into commenting on my work</td>
<td></td>
<td>25%</td>
<td>13%</td>
<td>13%</td>
</tr>
<tr>
<td>15. My supervisor(s) really tried to understand difficulties I might have with the work</td>
<td></td>
<td>22%</td>
<td>0%</td>
<td>0%</td>
</tr>
<tr>
<td>17. My supervisor(s) normally gives me helpful feedback on how I am going</td>
<td></td>
<td>22%</td>
<td>0%</td>
<td>33%</td>
</tr>
<tr>
<td>18. My supervisor(s) are extremely good at explaining things</td>
<td></td>
<td>22%</td>
<td>11%</td>
<td>11%</td>
</tr>
<tr>
<td>20. My supervisor(s) work hard to make the program interesting</td>
<td></td>
<td>38%</td>
<td>0%</td>
<td>13%</td>
</tr>
</tbody>
</table>

### Generic Skills Scale

<table>
<thead>
<tr>
<th>Question</th>
<th>% AGREE</th>
<th>Strongly Disagree</th>
<th>Strongly Agree</th>
<th>No. of Students</th>
</tr>
</thead>
<tbody>
<tr>
<td>2. The program develops my problem-solving skills</td>
<td>51.9%</td>
<td>11%</td>
<td>11%</td>
<td>44%</td>
</tr>
<tr>
<td>5. The program sharpens my analytic skills</td>
<td></td>
<td>22%</td>
<td>0%</td>
<td>22%</td>
</tr>
<tr>
<td>9. The program helps me develop my ability to work as a team member</td>
<td></td>
<td>38%</td>
<td>13%</td>
<td>38%</td>
</tr>
<tr>
<td>10. As a result of my program, I feel confident with unfamiliar problems</td>
<td></td>
<td>11%</td>
<td>0%</td>
<td>44%</td>
</tr>
<tr>
<td>11. The program improves my skills in written communication</td>
<td></td>
<td>11%</td>
<td>0%</td>
<td>11%</td>
</tr>
<tr>
<td>22. My program helps me develop the ability to plan my own work</td>
<td></td>
<td>25%</td>
<td>0%</td>
<td>13%</td>
</tr>
</tbody>
</table>

### Overall

<table>
<thead>
<tr>
<th>% AGREE</th>
<th>Strongly Disagree</th>
<th>Strongly Agree</th>
<th>No. of Students</th>
</tr>
</thead>
<tbody>
<tr>
<td>44.4%</td>
<td>22%</td>
<td>11%</td>
<td>22%</td>
</tr>
</tbody>
</table>
### Clear Goals and Standards Scale

<table>
<thead>
<tr>
<th>%AGREE</th>
<th>Strongly Disagree</th>
<th>Strongly Agree</th>
<th>No. of Students</th>
</tr>
</thead>
<tbody>
<tr>
<td>38.2%</td>
<td>25%</td>
<td>13%</td>
<td>0%</td>
</tr>
<tr>
<td>25%</td>
<td>38%</td>
<td>13%</td>
<td>0%</td>
</tr>
<tr>
<td>25%</td>
<td>13%</td>
<td>25%</td>
<td>13%</td>
</tr>
<tr>
<td>25%</td>
<td>13%</td>
<td>25%</td>
<td>13%</td>
</tr>
<tr>
<td>25%</td>
<td>33%</td>
<td>11%</td>
<td>0%</td>
</tr>
<tr>
<td>33%</td>
<td>11%</td>
<td>0%</td>
<td>33%</td>
</tr>
<tr>
<td>33%</td>
<td>11%</td>
<td>0%</td>
<td>33%</td>
</tr>
<tr>
<td>33%</td>
<td>11%</td>
<td>0%</td>
<td>33%</td>
</tr>
<tr>
<td>33%</td>
<td>11%</td>
<td>0%</td>
<td>33%</td>
</tr>
<tr>
<td>33%</td>
<td>11%</td>
<td>0%</td>
<td>33%</td>
</tr>
<tr>
<td>33%</td>
<td>11%</td>
<td>0%</td>
<td>33%</td>
</tr>
<tr>
<td>33%</td>
<td>11%</td>
<td>0%</td>
<td>33%</td>
</tr>
</tbody>
</table>

### Other

<table>
<thead>
<tr>
<th>%AGREE</th>
<th>Strongly Disagree</th>
<th>Strongly Agree</th>
<th>No. of Students</th>
</tr>
</thead>
<tbody>
<tr>
<td>25%</td>
<td>33%</td>
<td>11%</td>
<td>0%</td>
</tr>
<tr>
<td>33%</td>
<td>11%</td>
<td>0%</td>
<td>33%</td>
</tr>
<tr>
<td>33%</td>
<td>11%</td>
<td>0%</td>
<td>33%</td>
</tr>
</tbody>
</table>

1. It was always easy to know the standard of work expected
6. I usually have a clear idea of where I am going and what is expected of me in this program
13. It was often hard to discover what is expected of me in this program (*)
24. My supervisor(s) made it clear from the start what they expect from research students
25. My supervisor(s) can be hard to contact
26. It's easy for me to get the information I need about my program
Section Two - Campus Life

Learning Support

Library - I am satisfied with…
1. The Library's e-resources collection
2. The Library's book collections
3. The quality of service provided by Library staff
4. The Library's facilities
5. Library opening hours

<table>
<thead>
<tr>
<th>Library</th>
<th>Strongly Disagree</th>
<th>Strongly Agree</th>
<th>No. of Students</th>
</tr>
</thead>
<tbody>
<tr>
<td>Strongly</td>
<td>Agree</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1. The Library's e-resources collection</td>
<td>0%</td>
<td>11%</td>
<td>11%</td>
</tr>
<tr>
<td>2. The Library's book collections</td>
<td>0%</td>
<td>22%</td>
<td>22%</td>
</tr>
<tr>
<td>3. The quality of service provided by Library staff</td>
<td>0%</td>
<td>11%</td>
<td>0%</td>
</tr>
<tr>
<td>4. The Library's facilities</td>
<td>13%</td>
<td>13%</td>
<td>25%</td>
</tr>
<tr>
<td>5. Library opening hours</td>
<td>13%</td>
<td>13%</td>
<td>0%</td>
</tr>
</tbody>
</table>

Computing Facilities - I am satisfied with…
1. Access to computer facilities at RMIT
2. Access to the specialist software that I require
3. The availability of computer printing facilities
4. The standard of service from computing support staff

<table>
<thead>
<tr>
<th>Computing Facilities</th>
<th>Strongly Disagree</th>
<th>Strongly Agree</th>
<th>No. of Students</th>
</tr>
</thead>
<tbody>
<tr>
<td>Strongly</td>
<td>Agree</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1. Access to computer facilities at RMIT</td>
<td>22%</td>
<td>33%</td>
<td>22%</td>
</tr>
<tr>
<td>2. Access to the specialist software that I require</td>
<td>38%</td>
<td>25%</td>
<td>13%</td>
</tr>
<tr>
<td>3. The availability of computer printing facilities</td>
<td>33%</td>
<td>33%</td>
<td>11%</td>
</tr>
<tr>
<td>4. The standard of service from computing support staff</td>
<td>0%</td>
<td>22%</td>
<td>11%</td>
</tr>
</tbody>
</table>

Learning Support Services - I am satisfied with…
1. Study support
2. Language support
3. On Track workshop
4. Statistical Consultancy

<table>
<thead>
<tr>
<th>Learning Support Services</th>
<th>Strongly Disagree</th>
<th>Strongly Agree</th>
<th>No. of Students</th>
</tr>
</thead>
<tbody>
<tr>
<td>Strongly</td>
<td>Agree</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1. Study support</td>
<td>0%</td>
<td>0%</td>
<td>29%</td>
</tr>
<tr>
<td>2. Language support</td>
<td>0%</td>
<td>0%</td>
<td>33%</td>
</tr>
<tr>
<td>3. On Track workshop</td>
<td>0%</td>
<td>0%</td>
<td>33%</td>
</tr>
<tr>
<td>4. Statistical Consultancy</td>
<td>0%</td>
<td>0%</td>
<td>100%</td>
</tr>
</tbody>
</table>

Online Services

1. I am satisfied with the Internet access provided by RMIT
2. I find the online environment useful to collaborate with other staff or students about my research

<table>
<thead>
<tr>
<th>Online Services</th>
<th>Strongly Disagree</th>
<th>Strongly Agree</th>
<th>No. of Students</th>
</tr>
</thead>
<tbody>
<tr>
<td>Strongly</td>
<td>Agree</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1. I am satisfied with the Internet access provided by RMIT</td>
<td>11%</td>
<td>22%</td>
<td>0%</td>
</tr>
<tr>
<td>2. I find the online environment useful to collaborate with other staff or students about my research</td>
<td>44%</td>
<td>11%</td>
<td>11%</td>
</tr>
</tbody>
</table>

Communication

I have enough...
1. Opportunities to discuss my academic work with my supervisor(s)
2. Opportunities to work with other research students
3. Contact with students in other disciplines

<table>
<thead>
<tr>
<th>Communication</th>
<th>Strongly Disagree</th>
<th>Strongly Agree</th>
<th>No. of Students</th>
</tr>
</thead>
<tbody>
<tr>
<td>Strongly</td>
<td>Agree</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1. Opportunities to discuss my academic work with my supervisor(s)</td>
<td>22%</td>
<td>11%</td>
<td>11%</td>
</tr>
<tr>
<td>2. Opportunities to work with other research students</td>
<td>33%</td>
<td>22%</td>
<td>11%</td>
</tr>
<tr>
<td>3. Contact with students in other disciplines</td>
<td>50%</td>
<td>25%</td>
<td>25%</td>
</tr>
</tbody>
</table>
## Campus Life and Environment

<table>
<thead>
<tr>
<th>Statement</th>
<th>Strongly Disagree</th>
<th>Strongly Agree</th>
<th>No. of Students</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. At RMIT there are enough activities to develop my skills outside of my program</td>
<td>0%</td>
<td>43%</td>
<td>14%</td>
</tr>
<tr>
<td>2. The RMIT campus is a good place to spend time</td>
<td>0%</td>
<td>38%</td>
<td>25%</td>
</tr>
<tr>
<td>3. RMIT is friendly to people from all backgrounds</td>
<td>0%</td>
<td>17%</td>
<td>33%</td>
</tr>
<tr>
<td>4. I feel personally safe on campus</td>
<td>0%</td>
<td>17%</td>
<td>29%</td>
</tr>
<tr>
<td>5. I am treated fairly at RMIT</td>
<td>29%</td>
<td>14%</td>
<td>43%</td>
</tr>
<tr>
<td>6. I can balance my studies with my work and home commitments</td>
<td>0%</td>
<td>14%</td>
<td>57%</td>
</tr>
</tbody>
</table>

## Building and Facilities

<table>
<thead>
<tr>
<th>Area</th>
<th>Strongly Disagree</th>
<th>Strongly Agree</th>
<th>No. of Students</th>
</tr>
</thead>
<tbody>
<tr>
<td>The following areas are well maintained...</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1. Classrooms</td>
<td>0%</td>
<td>20%</td>
<td>40%</td>
</tr>
<tr>
<td>2. Lecture theatres</td>
<td>0%</td>
<td>17%</td>
<td>50%</td>
</tr>
<tr>
<td>3. Laboratories</td>
<td>0%</td>
<td>0%</td>
<td>50%</td>
</tr>
<tr>
<td>4. General access computer labs</td>
<td>0%</td>
<td>0%</td>
<td>60%</td>
</tr>
<tr>
<td>5. Lounge spaces</td>
<td>0%</td>
<td>0%</td>
<td>57%</td>
</tr>
<tr>
<td>6. Toilets</td>
<td>25%</td>
<td>13%</td>
<td>13%</td>
</tr>
<tr>
<td>7. Lifts</td>
<td>13%</td>
<td>13%</td>
<td>25%</td>
</tr>
</tbody>
</table>

## Administration

<table>
<thead>
<tr>
<th>Statement</th>
<th>Strongly Disagree</th>
<th>Strongly Agree</th>
<th>No. of Students</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. I find it easy to check my enrolment status and invoices online</td>
<td>25%</td>
<td>13%</td>
<td>25%</td>
</tr>
<tr>
<td>2. I'd know what to do if I had a problem with my student administration</td>
<td>38%</td>
<td>13%</td>
<td>25%</td>
</tr>
<tr>
<td>3. RMIT effectively resolves any student administration issue I might have</td>
<td>33%</td>
<td>0%</td>
<td>33%</td>
</tr>
</tbody>
</table>
## Services and Programs for Students

### I am satisfied with the service or program…

<table>
<thead>
<tr>
<th>Service</th>
<th>Strongly Agree</th>
<th>Strongly Disagree</th>
<th>No. of Students</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. School of Graduate Research</td>
<td>67%</td>
<td>0%</td>
<td>9</td>
</tr>
<tr>
<td>2. The Hub</td>
<td>33%</td>
<td>0%</td>
<td>6</td>
</tr>
<tr>
<td>3. Health promotion</td>
<td>50%</td>
<td>50%</td>
<td>4</td>
</tr>
<tr>
<td>4. Scholarship and financial advice</td>
<td>57%</td>
<td>0%</td>
<td>7</td>
</tr>
<tr>
<td>5. Career planning and advice</td>
<td>50%</td>
<td>50%</td>
<td>2</td>
</tr>
<tr>
<td>6. Housing advice and assistance</td>
<td>50%</td>
<td>50%</td>
<td>2</td>
</tr>
<tr>
<td>7. International student advisory services</td>
<td>50%</td>
<td>50%</td>
<td>2</td>
</tr>
<tr>
<td>8. Legal Advice</td>
<td>100%</td>
<td>0%</td>
<td>1</td>
</tr>
<tr>
<td>9. Counselling services</td>
<td>67%</td>
<td>0%</td>
<td>3</td>
</tr>
<tr>
<td>10. Disability support</td>
<td>0%</td>
<td>100%</td>
<td>1</td>
</tr>
<tr>
<td>11. Student leadership programs</td>
<td>0%</td>
<td>100%</td>
<td>1</td>
</tr>
<tr>
<td>12. Religious/spiritual services</td>
<td>50%</td>
<td>50%</td>
<td>2</td>
</tr>
</tbody>
</table>

### This service is important to me…

<table>
<thead>
<tr>
<th>Service</th>
<th>Yes</th>
<th>No</th>
<th>No. of Students</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. School of Graduate Research</td>
<td>100%</td>
<td>0%</td>
<td>9</td>
</tr>
<tr>
<td>2. The Hub</td>
<td>50%</td>
<td>50%</td>
<td>8</td>
</tr>
<tr>
<td>3. Health promotion</td>
<td>63%</td>
<td>38%</td>
<td>8</td>
</tr>
<tr>
<td>4. Scholarship and financial advice</td>
<td>88%</td>
<td>13%</td>
<td>8</td>
</tr>
<tr>
<td>5. Career planning and advice</td>
<td>63%</td>
<td>38%</td>
<td>8</td>
</tr>
<tr>
<td>6. Housing advice and assistance</td>
<td>25%</td>
<td>75%</td>
<td>8</td>
</tr>
<tr>
<td>7. International student advisory services</td>
<td>29%</td>
<td>71%</td>
<td>7</td>
</tr>
<tr>
<td>8. Legal Advice</td>
<td>22%</td>
<td>78%</td>
<td>9</td>
</tr>
<tr>
<td>9. Counselling services</td>
<td>38%</td>
<td>63%</td>
<td>8</td>
</tr>
<tr>
<td>10. Disability support</td>
<td>14%</td>
<td>86%</td>
<td>7</td>
</tr>
<tr>
<td>11. Student leadership programs</td>
<td>13%</td>
<td>88%</td>
<td>8</td>
</tr>
<tr>
<td>12. Religious/spiritual services</td>
<td>29%</td>
<td>71%</td>
<td>7</td>
</tr>
</tbody>
</table>

## RMIT Link

### I am satisfied with the service or program…

<table>
<thead>
<tr>
<th>Service</th>
<th>Strongly Agree</th>
<th>Strongly Disagree</th>
<th>No. of Students</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Sport programs, sport clubs and recreation activities</td>
<td>33%</td>
<td>0%</td>
<td>3</td>
</tr>
<tr>
<td>2. Visual arts, performing arts and gallery activities</td>
<td>0%</td>
<td>17%</td>
<td>6</td>
</tr>
</tbody>
</table>

### This service is important to me…

<table>
<thead>
<tr>
<th>Service</th>
<th>Yes</th>
<th>No</th>
<th>No. of Students</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Sport programs, sport clubs and recreation activities</td>
<td>25%</td>
<td>75%</td>
<td>8</td>
</tr>
<tr>
<td>2. Visual arts, performing arts and gallery activities</td>
<td>75%</td>
<td>25%</td>
<td>8</td>
</tr>
</tbody>
</table>
### Student Union

**I am satisfied with the service or program...**

<table>
<thead>
<tr>
<th>Service Provided</th>
<th>Strongly Agree</th>
<th>Strongly Disagree</th>
<th>No. of Students</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Representation of student interests to the University</td>
<td>25%</td>
<td>0%</td>
<td>4</td>
</tr>
<tr>
<td>2. Campaigns, information and resources to improve conditions for students</td>
<td>33%</td>
<td>0%</td>
<td>3</td>
</tr>
<tr>
<td>3. Advice and support if I had a problem with the University</td>
<td>20%</td>
<td>0%</td>
<td>5</td>
</tr>
<tr>
<td>4. Social activities, bands and competitions</td>
<td>0%</td>
<td>0%</td>
<td>4</td>
</tr>
<tr>
<td>5. Clubs and collectives</td>
<td>0%</td>
<td>0%</td>
<td>4</td>
</tr>
<tr>
<td>6. Student media, such as Catalyst and RMITV</td>
<td>0%</td>
<td>0%</td>
<td>4</td>
</tr>
</tbody>
</table>

### This service is important to me...

<table>
<thead>
<tr>
<th>Service Provided</th>
<th>Yes</th>
<th>No</th>
<th>No. of Students</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Representation of student interests to the University</td>
<td>33%</td>
<td>67%</td>
<td>9</td>
</tr>
<tr>
<td>2. Campaigns, information and resources to improve conditions for students</td>
<td>25%</td>
<td>75%</td>
<td>8</td>
</tr>
<tr>
<td>3. Advice and support if I had a problem with the University</td>
<td>44%</td>
<td>56%</td>
<td>9</td>
</tr>
<tr>
<td>4. Social activities, bands and competitions</td>
<td>38%</td>
<td>63%</td>
<td>8</td>
</tr>
<tr>
<td>5. Clubs and collectives</td>
<td>38%</td>
<td>63%</td>
<td>8</td>
</tr>
<tr>
<td>6. Student media, such as Catalyst and RMITV</td>
<td>25%</td>
<td>75%</td>
<td>8</td>
</tr>
</tbody>
</table>

### Outcomes

<table>
<thead>
<tr>
<th>Outcome Provided</th>
<th>Strongly Agree</th>
<th>Strongly Disagree</th>
<th>No. of Students</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. As an RMIT graduate I will be highly employable</td>
<td>14%</td>
<td>29%</td>
<td>14%</td>
</tr>
<tr>
<td>2. RMIT generally responds well to student feedback</td>
<td>29%</td>
<td>14%</td>
<td>14%</td>
</tr>
<tr>
<td>3. I would recommend higher degree research programs at RMIT to others</td>
<td>25%</td>
<td>13%</td>
<td>38%</td>
</tr>
</tbody>
</table>

### Notes

The scale % AGREE is calculated by adding up all the items scored Agree/Strongly Agree across all respondents. This is divided by the total number of items answered across all respondents. Blanks, doubles or N/A’s are excluded. Percentages represent the %age of the total valid responses per question, with the exception of the demographics section which represent the %age of total responses. Charts are rescaled on valid responses to total 100%. An asterisk (*) indicates a negatively worded question recoded to calculate % AGREE. Values may rounded to 101 %.