An interactive map of the services listed on this fact sheet can be found on the Health Promotion website.

For 24-hour, seven-days-a-week health advice from a Registered Nurse, phone Nurse-on-call 1300 60 60 24.

Swanston Street Medical Centre
393 Swanston Street, Melbourne
Tel. +61 3 9654 2722

**Hours**
Monday to Thursday 8 am–6 pm, Friday 8 am–5 pm.

**Payment**
Local full-time students with Medicare card are bulk billed. No gap fee applies.
Part-time local students with a Medicare card pay at time of appointment.
International students covered by Medibank Private, OSHC Worldcare and AHM direct billed. A gap fee applies.
RMIT staff receive a discount. RMIT staff with union membership are bulk billed.

**Onsite services available**
General practice medicine, women’s health, sexual health, sports medicine, pathology.

**Other information**
Wheelchair access, female doctor available, access to allied health services through doctor’s referral.

Languages spoken
Vietnamese, Mandarin, Cantonese, Indonesian, Croatian, Spanish and some Indian dialects.

Medical One
23 QV Terrace, 292 Swanston Street, Melbourne
Tel. +61 3 8663 7000

**Hours**
Monday to Friday 8 am–7 pm, Saturday 9 am–1 pm.

**Payment**
Local full-time students with Medicare card bulk billed. No gap fee applies.
International students covered by Medibank Private, OSHC Worldcare and AHM direct billed. A gap fee applies.
Student ID cards and Insurance cards must be presented at every consult.

**Onsite services available**
General practice, travel health, pathology, dentist, physiotherapy, pharmacy.

**Other information**
Wheelchair access, female doctor available.

Languages spoken
Mandarin, Spanish.

Metropolitan Medical Centre
Level 1, Lygon Court Shopping Centre, 380 Lygon Street, Carlton
Tel. +61 3 9347 7711

**Hours**
Monday–Friday 9 am – 5 pm. Alternate Saturdays 9 am–2pm or 1 pm–5pm.

**Payment**
Local full-time students with a Medicare card bulk billed. No gap fee applies.
Local part-time students and students with a Health Care card should enquire at reception regarding costs.

International Students covered by Medibank Private, HBA, AHM or OSHC Worldcare are direct billed. No gap fee applies.

**Onsite services available**
- General practice, women’s health, psychology, psychiatry, pathology, full-time nurse.

**Other information**
- Wheelchair access, female doctor available, offsite access to allied health services through doctor’s referral, pharmacy next door to practice.

**Languages spoken**
- Cantonese, Hindi, Vietnamese.

**Lygon Court Medical**
Suite 3, Level 1, Lygon Court Shopping Centre, 380 Lygon Street, Carlton
Tel. +61 3 9347 6546

**Hours**
- Monday to Friday 9 am–6 pm, Saturday 9 am–12.30 pm.

**Onsite services available**
- General practice, women’s health, pathology.

**Payment**
- Local students with a Medicare card are bulk billed.
- International students with OSHC Worldcare are direct billed.
- All other students have to pay at the time of their consultation.

**Other information**
- Wheelchair access, female doctor available, offsite, access to allied health services through doctor’s referral, pharmacy next door to practice.

**Languages spoken**
- French, Greek.

**La Trobe Street Medical**
Shop 152, Level 1 Melbourne Central, Corner of Swanston and La Trobe Streets, Melbourne
Tel. +61 3 9650 0023

**Hours**
- Monday–Friday 9 am–5 pm.

**Payment**
- Local full-time students with a Medicare card bulk billed. No gap fee applies.
- Local part-time students pay at the time of their appointment. A gap fee applies.
- International students covered by Medibank Private, AHM or OSHC Worldcare are direct billed. A gap fee applies.

**Onsite services available**
- General practice, family planning.

**Other information**
- Wheelchair access, access to allied health services and pathology through doctor’s referral.

**Melbourne University Student Health Service**
138-146 Cardigan Street, Carlton
Tel. +61 3 8344 6904

**Hours**
- Monday to Friday 9 am–5 pm.

**Payment**
- Local students are required to pay at the time of their appointment. A gap fee applies.
- Local students with a Health Care card bulk billed. No gap fee applies.
- International students are required to pay at the time of their appointment. A gap fee applies.

**Onsite services available**
- General practice, women’s health, men’s health, sexual health, travel health.

**Other information**
- Wheelchair access.

**Victorian Aboriginal Health Service**
186 Nicholson Street, Fitzroy
Tel. +61 3 9419 3000

**Hours**
- Monday to Thursday 8.30 am–5 pm, Friday 8.30 am–4 pm, Saturday 9.30 am–12.30 pm.

**Payment**
- Local students who are of Aboriginal and Torres Strait Islander descent with Medicare card bulk billed.

**Onsite services available**
- General practice, sexual health, drug rehabilitation, allied health including podiatry, physiotherapy, occupational therapy, nutrition, diabetic education, counselling.

**Other information**
- Wheelchair access. Health service for people who are of Aboriginal and Torres Strait Islander descent.
FEES INFORMATION

The Medicare Benefit Schedule (MBS) fee is set by the government and is the same for everyone in Australia. The Doctor can choose to charge the MBS fee or more. Fee and payment arrangements at every clinic vary depending on whether you are a local student, an international student or studying full-time or part-time. Standard consultation fees for a doctor range from $35 to $70.

Make sure you confirm payment arrangements with the clinic when making your appointment and always take your current student ID card and health insurance details [e.g. Medicare or Overseas Student Health Cover (OSHC) card] to the consultation.

Payment is required at the time of your appointment by one of the following methods:

1. **Cash, debit or credit card**

   You then submit a claim to Medicare as a local student or, if you are an International student to your health insurance provider. A gap fee* may apply.

2. **Bulk billing or direct billing**

   **Bulk billing (local students)**

   Bulk billing means the doctor bills Medicare directly and you will not have to pay at the time of your appointment or submit a claim. A gap fee* may apply.

   As long as you have a Medicare card you can be bulk billed. Some doctors will only bulk bill full-time students. Don’t get caught out when making your appointment—make sure you confirm whether the doctor bulk bills.

   **Direct billing (international students)**

   International students with a current OSHC card are eligible to be direct billed if your provider has an agreement with the clinic. Direct billing means the doctor bills your insurer directly so you will not have to pay at the time of your appointment or submit a claim. A gap fee* may apply.

   Again, you should confirm this with the clinic when making your appointment.

*Gap fees and co-payments

The difference between the consultation fee and amount refunded is called a ‘gap fee’ or ‘co-payment’ and is non-refundable.