

# NAS RELOCATION - RMIT CITY FITNESS

## Frequently asked questions

<b>Why is City Fitness temporarily closing, and for how long?</b>	<p>New Academic Street (NAS) works to Building 8 means that City Fitness must vacate the premises. To learn more about NAS, please visit: <a href="http://www.rmit.edu.au/capitalworks/nas">www.rmit.edu.au/capitalworks/nas</a>.</p> <p>City Fitness will cease operations at the close of business, Saturday 19 November 2016.</p> <p>The NAS team advises that, subject to the building program, City Fitness is scheduled to re-open late February 2017.</p>
<b>Can NAS provide an exact re-opening date for City Fitness and how will this be communicated?</b>	<p>Due to the nature of building works, it is difficult to provide an exact completion date. Our goal is to minimise the inconvenience to its members and staff.</p> <p>NAS anticipates returning Building 8 to tenants by the start of semester 1, 2017. They will advise City Fitness when to notify active and suspended members with re-opening dates via email.</p> <p>Important: please ensure you have provided your up-to-date email address and contact details to City Fitness ASAP, if you have not done so already.</p> <p>City Fitness will post updates on their Facebook page: <a href="http://www.facebook.com/RmitCityFitness">www.facebook.com/RmitCityFitness</a>.</p> <p>City Fitness will also communicate updates on their website: <a href="http://www.rmit.edu.au/students/gym">www.rmit.edu.au/students/gym</a>.</p>
<b>Will the gym be improved when we return?</b>	<p>As part of the NAS works to transform the City campus, members will note a slight change to the footprint of the gym.</p> <p>City Fitness has completed a draft capital replacement plan. A request for increased capital funding in future years has also been requested. We asked for members input through the Member Survey, in late September.</p>
<b>Why has the Melbourne City Baths been chosen as a temporary location for members?</b>	<p>Melbourne City Baths is a convenient location for members to access while on RMIT's City campus. RMIT Property Services also considered on-campus relocation. Given the required space allocation, Property Services deemed the City Baths as the most suitable location.</p>
<b>Where are the Melbourne City Baths located?</b>	<p>The Melbourne City Baths are located just across the road from City campus on the corner of Franklin and Swanston Streets:</p> <p><a href="#">420 Swanston Street</a> <a href="#">Melbourne, 3000</a></p> <p><a href="#">View City Baths on Google Maps here.</a></p>

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<b>What are the Melbourne City Baths opening hours?</b>	<p>The Melbourne City Baths standard operating hours are:</p> <ul style="list-style-type: none"><li>• Mon - Thu: 6am-10pm</li><li>• Fri: 6am-8pm</li><li>• Sat - Sun: 8am-6pm</li></ul> <p>More details can be viewed on the city baths <a href="#">webpage</a>.</p>
<b>Will I get a Melbourne City Baths membership card or do I continue to use my City Fitness membership card?</b>	<p>You will be issued with a temporary RMIT City Fitness membership card that you will need to present upon entry at the Melbourne City Baths.</p> <p>Temporary cards can be collected from City Fitness from 2–18 November. After this time, please email <a href="mailto:fitness@rmit.edu.au">fitness@rmit.edu.au</a> to arrange pick-up from Building 28, Level 4.</p>
<b>Who can I contact for more information about the Melbourne City Baths?</b>	<p>You can find all details of the services and facilities located at the Melbourne City Baths on their <a href="#">webpage</a>.</p>
<b>Melbourne City Baths has reciprocal rights to the North Melbourne Recreation Centre, Carlton Baths and Kensington Community Recreation Centre, can I use these as well?</b>	<p>Your temporary RMIT City Fitness card can only be used at the Melbourne City Baths.</p>
<b>Will I have access to all of the facilities at City Baths?</b>	<p>City Fitness members will be able to access all the City Baths facilities including group-fitness classes, swimming pool and corporate members change facilities.</p>
<b>Can I still use the Sports Centre gym at the Bundoora campus?</b>	<p>Of course, we'd love to see you there!</p>
<b>Will the cost of my membership change?</b>	<p>There will be no changes to membership fees or membership administration during this time.</p>
<b>How will I pay for my gym membership while City Fitness is closed?</b>	<p>There are no changes to membership administration or financial processing.</p> <p>Members will continue to be debited from their nominated account on the first business day of each month by City Fitness.</p>

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<b>Can I suspend my membership while City Fitness is closed?</b>	<p>Yes, to suspend your membership email <a href="mailto:fitness@rmit.edu.au">fitness@rmit.edu.au</a>.</p> <p>City Fitness will place your membership on hold for free during the relocation (December 2016 – February 2017).</p> <p>Notification of suspension must be provided by the final business day of the month before the direct debit date.</p> <p>Salary sacrifice members must notify City Fitness by email no later than Monday of the week prior to the pay run.</p> <p>To suspend your membership during the University Christmas and New Year closure, members must notify City Fitness by email, no later than 12.00 noon, Friday 23 December 2016.</p>
<b>Can I cancel my membership while City Fitness is closed?</b>	<p>Yes, to cancel your membership email <a href="mailto:fitness@rmit.edu.au">fitness@rmit.edu.au</a>.</p> <p>Notification of cancellation must be provided by the final business day of the month before the direct debit date.</p> <p>Salary sacrifice members must notify City Fitness by email no later than Monday of the week prior to the pay run.</p> <p>To cancel your membership for January 2017, members must notify City Fitness by email no later than 12.00 noon, Friday 23 December due to the University Christmas and New Year closure.</p>
<b>Who do I contact at City Fitness if I have any further enquiries?</b>	<p>Email <a href="mailto:fitness@rmit.edu.au">fitness@rmit.edu.au</a>, and a City Fitness staff member will contact you back.</p>
<b>Can I continue to use my personal trainer? Where will personal training sessions be held?</b>	<p>We are pleased to advise that <b>Building 13, Level 1, Room 002</b> has been allocated for personal training from Monday November 28.</p> <p>This room is conveniently located for direct access off Victoria St, is across the road from Building 51 bike hub for access to change rooms and is across Franklin St to the City Baths for clients to continue training at the fitness centre.</p>
<b>Can I take a tour of the Melbourne City Baths prior to 21 November?</b>	<p>Absolutely. Drop by any time to ask for a tour.</p>
<b>Will my personal information be shared with the Melbourne City Baths?</b>	<p>Only your name and membership expiry date will be shared with the MCB. All other personal details will remain with City Fitness.</p>