Computer Account Request Form

This document refers to the Acceptable Use Policy (AUP) of the School of Computer Science and IT (CSIT), RMIT University.

The AUP is attached (see over page) and is also available for viewing at http://www.rmit.edu.au/compsci

Printed copies of this policy are available from the CSIT Duty Programmers’ desk.

Your Responsibilities

- All usage must be lawful and related to your RMIT course/program
- You must not abuse resources
- You must respect the rights of others
- Privacy must be respected
- You must not harass others
- You must comply with software copyrights and licenses
- You must not install software without permission
- Passwords must be kept secure and secret
- You must make reasonable efforts to protect your and CSIT's information
- You must not attempt to break into any CSIT computer system
- You must not disclose confidential information
- You must report security holes and violations
- You must cooperate with investigations
- You must not share your account
- That which is not expressly permitted is prohibited

Computer Account Request

Please fill out shaded boxes. Accounts can NOT be issued without a completed form. Form must be produced by student who is applying for account. Photo Identification will be required to verify your identity (Licence, Passport, Student Card).

<table>
<thead>
<tr>
<th>Family Name:</th>
<th>Given Name:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Student Number:</td>
<td>Today's Date:</td>
</tr>
<tr>
<td>Signature:</td>
<td>/       /</td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Account created/reactivated by:</th>
<th>Today's Date:</th>
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I acknowledge that I have read a copy of the CSIT Acceptable Use Policy. I agree to abide by all the elements of this policy and any other policies adopted by CSIT relating to computer usage. I understand that should violation of these policies occur, disciplinary action (including suspension and/or termination of account privileges) may be taken and it will be deemed a breach by me of the terms of my enrolment and/or employment.

Signature: _________________________
Acceptable Use Policy

PURPOSE AND SCOPE

This policy applies to all users of the School of Computer Science and IT (CSIT) resources. Any individual who uses CSIT computer systems must agree to these responsibilities and sign the Computer Account Request Form otherwise access to any computer system will not be granted.

If you have any question or uncertainty about any part of this policy, please visit the Duty Programmers’ office at 14.9.2 or call them at 9925 1994.

PRIVACY

You have the right to privacy for your data and communications. However, you must make reasonable efforts to protect your data, and you should realise that some forms of communication (such as email) are insecure unless you use additional software which will encrypt the communication.

YOUR RESPONSIBILITIES

That which is not expressly permitted is prohibited
Both this policy and the CSIT Computer Security Policy are based on the principle of “that which is not expressly permitted is prohibited”. This and related documents detail numerous activities that are deemed to be unacceptable practice. Doing something that has not been so detailed does not mean that it is an acceptable practice.

You must respect the rights of others
You are expected to have common courtesy and respect for rights of others.

You must not abuse resources
You must not monopolise or otherwise abuse resources such as disk space, communications channels (e.g. Internet access), printing, or CPU cycles. Games are prohibited, unless prior approval is granted for course-related or research purposes.

Privacy must be respected
The ability to access data that does not belong to you does not give you the right to access it. Accessing or permitting access to files or data that do not belong to you, or you are not authorised to use is not permitted. Information held by CSIT is subject to the requirements of the Privacy Act.

Software copyrights and licenses must be adhered to
Assume that all software and documentation is subject to copyright. Unauthorised copying of software or documentation is not permitted.

The use of computer systems and software must be consistent with all contractual obligations of CSIT. Included in this is the obligation not to break any licensing scheme.
All use must be lawful
CSIT computer systems must not be used for illegal or criminal purposes. You should be aware that your use of CSIT systems may be subject to State or Commonwealth law, and that breaking that law may make you liable to prosecution.

Passwords must be kept secure
You may not allow any person to use your password or to share your account. It is your responsibility to protect your account from unauthorised use by changing your password periodically and using passwords that are not easily guessed. You are responsible for all use of your account and password.

You must not attempt to break into any computer system
You must not attempt to break into any CSIT or external computer system by any means. You must not use any CSIT system to break into another system. You must not try to circumvent any security or access control measure. You must not knowingly introduce security holes into any CSIT system. You must not help any other person to do these things.

You must not disclose confidential information
Disclosure of or sending or posting of CSIT confidential materials or information to persons outside of CSIT, or disclosure or sending or posting of confidential materials inside CSIT to unauthorised personnel is not permitted.

You must report security holes and violations
Any computer user who finds a possible security hole on any CSIT system must report it to the CSIT Security Officer. If you are not sure, report it anyway. Any security violation that you become aware of must be reported to the CSIT Security Officer.

You must cooperate with investigations
In the event of an investigation being made into the security of CSIT or external computer systems, you must cooperate with all reasonable requests made of you.

You must not harass others
You must not use RMIT computer systems to threaten, harass, offend, annoy, slander, libel or interfere with the work of any person.

You must not install software without permission
You must not install software on any system without permission of the relevant System Administrator. Exceptions are granted in specific cases for certain subjects and research projects for the duration of that subject/project.

VIOLATION OF RESPONSIBILITIES

Disciplinary Action
Violation of your responsibilities may make you liable to disciplinary action by CSIT and RMIT University. This may include suspension or termination of account privileges.

Personal liability
In addition, you should be aware that breach of some parts of this policy may make CSIT, or yourself personally, liable for damages.

Prosecution
Further, if you breach any State or Commonwealth law, you may be liable to prosecution.
Cost Recovery
Finally, you may become liable for any costs that need to be recovered for any damage to CSIT and RMIT University equipment as a result of any breach of this policy. This also includes excessive use of resources, i.e. Internet usage, printing, etc.

Some offences that may result in the suspension of your account include, but are not limited to:
- Eating or drinking within the computer laboratories.
- Having a drink bottle on the desk while at a terminal/workstation.
- Leaving a terminal/workstation unattended or locked (even while on a toilet break).
- Unplugging or interfering with equipment.
- Use of a non-RMIT web based email service.
- Bypassing of Internet proxies.
- Changing the hardware or software configuration of the terminal/workstation.
- Use of an instant messaging/chat program.
- Use of a peer-to-peer file sharing application.
- Broadcasting of messages to users or systems.
- Account sharing.
- Noisy or disruptive behaviour within the computer laboratories.
- Failing to follow RMIT staff instructions or directions.
- Print queue jumping.
- Viewing, displaying or downloading of offensive or illegal material.
- Streaming of web radio or video that is not course related.
- Playing games (unless required by course).
- Allowing people into computer laboratories after hours that do not have a valid access card.
- Being in the computer laboratory after hours and not having a valid access card.
- Sleeping in computer laboratories.
- Making inappropriate posts to course/program newsgroups (e.g. for sale items).
- Changing headers in e-mail or newsgroup posts to hide identity.
- Excessive downloads.
- Downloading or printing non course related material without explicit permission.
- Monopolising or abusing resources.

Some offences or repeat offenders will have the matter referred to the Head of School for further action.

ACCEPTABLE AND UNACCEPTABLE PRACTICES

Acceptable practices
- Use of CSIT resources and services for any work that is directly related to CSIT courses.
- Use email as a tool of communication.

Unacceptable practices
- Use of CSIT resources and services in any way that is not directly related to CSIT courses. This includes, but is not limited to:
  - Use of Internet services for non-CSIT program- or course-related activities.
  - Use of CSIT resources and services for non-CSIT program- or course-related activities.
  - Installation of software, legal or otherwise, without prior authority from CSIT.
PENALTIES FOR INFRINGING THE ACCEPTABLE USE POLICY

Depending of the offence, its severity, and prior offences, you will either receive a warning email or a suspension of CSIT accounts.

A warning email is intended to advise you of an offence that we have detected by you (or by your account) and remind you of the Acceptable Use Policy. If a number of warnings have already been given to you, a suspension will result.

If your CSIT account has been suspended, you will need to make an appointment with the CSIT Technical Services Manager, who will discuss the suspension with you, along with the process of getting your account reactivated.

Note: Accounts cannot be reactivated without the approval of the Technical Services Manager, not even if you have exams or an assignment due. Being unable to submit an assignment because of account suspension will not be grounds for special consideration.