ITAWG process for testing assistive technology on new versions of SOE, & new hardware

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SOE upgraded, or College or NAP upgrades local image or hardware

Testing Phase
Installation, configuration and testing documentation* for each assistive technology is used by relevant IT staff. Assistive Technology Advisor (ATA) & student testers are involved in testing as required.

Has upgrade been successful?

No Further Action → YES

Documentation is revised by ITS staff

Revised documentation sent to ATA

ATA uploads documentation onto ITAWG website and notifies colleges and NAP IT staff by email

*Installation, configuration and testing documentation for assistive technology is owned by DLU Assistive Technology Advisor, any revisions to the documentation are provided to senior managers of colleges and portfolios.