FACT SHEET

MEDICAL, NURSING OR DENTAL SERVICES NEAR BUNDOORA CAMPUS

EMERGENCIES
In an emergency call an Ambulance on 000.

An interactive map of the services listed on this fact sheet can be found on the Health Promotion website.

For 24-hour, seven-days-a-week health advice from a Registered Nurse, phone Nurse-on-call 1300 60 60 24.

MEDICAL AND NURSING SERVICES

University Hill Medical Centre
University Hill Shopping Centre, Janefield Drive, Bundoora
Tel. +61 3 9467 4222

Hours
Monday to Thursday 8.30 am–6 pm. Friday 8.30 am–5.30 pm. Saturday 10 am–2 pm.

Payment
All local students with a Medicare card bulk billed. No gap fee applies. International students are required to pay at the time of their appointment. A gap fee applies.

Onsite service available
– General practice.
– Travel health.
– Pathology.

Other information
Wheelchair access. Female doctor available. Access to allied health service providers.

Languages spoken

Bundoora Family Clinic
149 Plenty Road, Bundoora
Tel. +61 3 9467 7433

Hours
Monday to Friday 9 am–5.15 pm. Saturday 9.30 am–12 midday (alternate Saturday clinics).

Payment
No bulk billing or direct billing available. A gap fee applies.

Onsite services available

Other information
Wheelchair access. Female doctor available. Access to onsite allied health with doctor’s referral.

Languages

Latrobe University Medical Centre
Corner Plenty Road and Kingsbury Drive, Bundoora
Tel. +61 3 9473 8885

Hours
Monday to Thursday 8.30 am–6 pm. Friday 8.30 am–5 pm.

Payment
All local students with a Medicare card bulk billed. No gap fee applies. International students are required to pay at the time of their appointment. A gap fee applies.
Onsite services available
General practice. Travel health. Physiotherapy.

Other information
Wheelchair access. Female doctor available. Access to onsite allied health with doctor’s referral.

DENTAL SERVICES

Bundoora Dental Clinic
1/47 Plenty Road, Bundoora
Tel. +61 3 9467 3733

Hours
Monday and Wednesday 8 am–9 pm. Tuesday and Thursday 8 am–6 pm, Friday 8 am–5 pm. Saturday 9 am–5 pm.

Onsite services available

Other information
Female dentist available.

Languages spoken
Vietnamese.
**FEES INFORMATION**

**Medical and nursing services**

The Medicare Benefit Schedule (MBS) fee is set by the government and is the same for everyone in Australia. The Doctor can choose to charge the MBS fee or more. Fee and payment arrangements at every clinic vary depending on whether you are a local student, an international student or studying full-time or part-time. Standard consultation fees for a doctor range from $35 to $70.

Make sure you confirm payment arrangements with the clinic when making your appointment and always take your current student ID card and health insurance details [e.g. Medicare or Overseas Health Care Insurance (OSHC) card] to the consultation.

Payment is required at the time of your appointment by one of the following methods:

1. **Cash, debit or credit card**
   
   You then submit a claim to Medicare as a local student or, if you are an International student to your health insurance provider. A gap fee may apply.

2. **Bulk billing or direct billing**
   
   Bulk billing means the doctor bills Medicare directly and you will not have to pay at the time of your appointment or submit a claim. A gap fee may apply.

   As long as you have a Medicare card you can be bulk billed. Some doctors will only bulk-bill full-time students. Don’t get caught out—when making your appointment make sure you confirm whether the doctor bulk bills.

3. **Direct billing (international students)**
   
   International students with a current OSHC card are eligible to be direct billed if your provider has an agreement with the clinic. Direct billing means the doctor bills your insurer directly so you will not have to pay at the time of your appointment or submit a claim. A gap fee may apply.

   You should confirm this with the clinic when making your appointment.

*Gap fees and co-payments*

The difference between the consultation fee and amount refunded is called a ‘gap fee’ or ‘co-payment’ and is non-refundable.

**Dental services**

Medicare does not cover dental services unless you have a chronic condition, complex care needs or you are the holder of a Health Care card. As a local student you can take out private health insurance to cover dental services.

Standard Overseas Student Health Cover (OSHC) does not cover dental services, but international students have the option of extending their coverage to include dental treatment.

Standard consultation fees for a basic examination range from $40 to $68, x-rays range from $33 to $44 and cleaning range from $98 to $150.

Most dentists offer discounts to full-time students. Confirm when making your appointment and make sure you take your student card with you.