Certificate IV
Information Technology Networking

Solve your IT recruitment challenges with RMIT University’s innovative traineeship program.

Get your employees up to speed with the skills that your organisation needs through an RMIT IT traineeship. Our Certificate IV in Information Technology Networking traineeship allows your staff to develop technical skills in key areas such as networking, network administration, programming and client support. Graduates develop the skills and knowledge needed to achieve accreditation in Cisco CCNA, Comp TIA A+, Microsoft Server and Virtualisation.

With an emphasis on the health, education and manufacturing sectors, we develop and deliver the Certificate IV in close collaboration with industry leaders. This ensures your employees meet the needs of your industry. RMIT can even customise a training program around your organisation’s specific goals and challenges.

Trainees spend one day studying on campus while working up to four days a week, contributing to the organisation while developing skills and knowledge in the installation and management of simple networks. Trainees become effective in network administration as an independent ICT specialist or as part of a team, providing second and third level diagnostic support.

Suitable employees for the Certificate IV in Information Technology Networking include:
- IT helpdesk and support
- network support
- network operations support
- network operations technicians
- network technicians
- network support technicians.

For more information see www.rmit.edu.au/programs/c4299.

Pathways for Further Study

Successful graduates of the Certificate IV in Information Technology Networking can apply to undertake RMIT’s Associate Degree in Information Technology, where they will receive advanced standing and may receive recognition of prior learning. Successful graduates of the Associate Degree are guaranteed entry into the Bachelor of Information Technology.

For more information about these programs please visit www.rmit.edu.au.

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Benefits to Employers

RMIT’s traineeship program offers a number of benefits including:

— **No waiting** — because trainees work as they study, you’ll benefit from the skills as soon as they develop them, not just at the end of the program. Trainees can also apply your organisation’s real challenges to class exercises and projects, allowing you to gain solutions from your trainees and RMIT staff.

— **Affordable quality** — with trainees exposed to teachers with a wealth of experience and knowledge, you access quality expertise at low cost. You may also be eligible to receive additional financial support from governmental agencies to up-skill your existing staff.

— **Building your ongoing workplace resources** — by the end of the program, your employee will have the experience and knowledge of your organisation, products, staff and clients, making them a valuable addition to your workforce.

— **Links with RMIT University** — you’ll expose your organisation to new generations of ICT students and contribute to shaping how RMIT programs and graduates meet your business needs.

— **Customisable outcomes** — you can work with RMIT to develop an accredited traineeship specifically tailored to your organisational needs.

— **Group training options** — our trained staff help you to identify potential opportunities to up-skill your workforce through group training initiatives.

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Tony Duong

Certificate IV in Information Technology Networking Technology Support Officer Trainee at Western Health

‘IT in the public health sector is a challenging environment. In a hospital there are masses of programs and databases you need to know about, that operate devices in areas like Intensive Care Unit (ICU), Emerge (Emergency) and Theatres (Operating Theatres).

‘I found RMIT to be a friendly environment and support from my teachers has been excellent. While I was undertaking the Certificate IV, I was able to study one day a week and work the other four.’